



One Door

Statement of Rights

**A person receiving services and support from
Contact Brant has the right:**

1. To be treated in a kind, polite and respectful manner.
2. To be treated as a unique individual.
3. To expect that their privacy is respected and their information remains confidential.
4. To give or refuse consent to the provision of services
5. To give or refuse consent for the collection, use, and disclosure of your information.
6. To develop a support plan which reflects their priorities and goals.
7. To raise concerns or recommend changes about the services provided without fear, interference, coercion, discrimination, or reprisal.
8. To be informed of the procedures for initiating complaints about Contact Brant and/or their staff.